Building Organisational Resilience

Through training, exercising, consultancy and support services

Presented by:

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Director – Training and Resilience
History

- CCA 2004
- Public Sector
- Blue Light
- UK Resilience
- Training
- Service Company Ethos
We Operated in Silos

- Consultancy: St Pancras
- Exercising: Gold Standard
- School House: Emergency Planning College
- International Experience: Rabdan Academy
- Embedding capability: Delivering staff and equipment to customers
Common Issues

- Gaps between senior Leadership and operators
- Measurement of Success?
- Silo Thinking BCM, Crisis Management, Security etc
- Bought products not capability
- No shared Resource
- No view on Best practice
Service not Product

- Partner Long Term
- Share Risk
- Understand Organisation
- Critical Friend
- Shared Vision
RESILIENCE

Of what?

Individuals
Communities
Networks
Responders
Government
Organisations / Businesses

Against what?

Nat Hazards
Threats
Mishaps
Stupid Decisions
Financial and Market shifts
Environmental change

Why?

Nat'l Security
Prosperity
Sustainability
Social cohesion
Moral argument
Reputation

How?

Advise
Educate
Exercise
Implement

Advise | Educate | Exercise | Implement
Advise | Educate | Exercise | Implement

From Continuity to Resilience: the EPC approach
EPC at the Heart of the Debate

Is a BCM Capability Enough for Developing a Resilient Organisation?

Martin W Fenton
Associate Course Director
Emergency Planning College

Learn to:
- Identify the risks to your business
- Create your own business continuity plan
- Make your business more resilient
- Act swiftly and effectively if disruption hits

Stuart Sterling
Brian Dudridge
Andrew Elliott
Michael Conway
Anna Payne

PAS 200 2011
Crisis management – Guidance and good practice
A General Shift in Thinking About Resilience

CONTINUITY and ADAPTABILITY

Back to normal
Mitigation
Response
Relationships
DNA

A new normality
Learning
Flexibility

Bounce back
Engineering paradigm

Bounce forward
Ecological / social paradigm

Interception
Resistance
Redundancy
Reliability
Recovery
The combination of our advisory, educational, exercising and implementation capabilities are cohesive to the end user and directly enables organisational resilience.
Organisational Resilience

“The ability to detect, assess, prevent and where necessary respond to and recover from disruptive challenges of all types. Organisational resilience differs from traditional concepts of solely achieving business continuity, but seeks to create the thinking, services and capabilities to not just bounce back (continuity), but to bounce forward (continuity and adaptability)”
Resilience Lifecycle

Advise | Educate | Exercise | Implement
Benefits

- Scalable
- Flexible
- Share Resource and Time
- Short or Long Term
- Enables Partnership Under an Integrator
“The ability to detect, assess, prevent and where necessary respond to and recover from disruptive challenges of all types. Organisational resilience differs from traditional concepts of solely achieving business continuity, but seeks to create the thinking, services and capabilities to not just bounce back (continuity), but to bounce forward (continuity and adaptability)”